

Common Referral Resources

Organization	Summary of Organization
Access Pro Bono 604-878-7400 https://accessprobono.ca/	Operates a number of free summary advice clinics around BC. Call or visit website to locate local clinic. Also operates a number of more specialized clinics and programs including employment, housing, and mental health.
Amici Curiae (AC) Friends of Court 778-522-2839 https://www.legalformsbc.ca/#/	AC Friends of court offers free services to help clients complete their legal forms (including human rights complaints) and prepare for virtual appearances.
BC211/VictimLink Dial or call 211/ 1-800-563-0808 Email help@bc211.ca or VictimLinkBC@BC211.ca https://bc211.ca/	A toll-free, confidential, and multilingual service 24 hours a day, 7 days a week across the province. provides information and referral services to all victims of crime and immediate crisis support to victims of family and sexual violence, including victims of human trafficking exploited for labour or sexual services.
BC Human Rights Clinic 604-622-1100/1-855-685-6222 Email: IntakeBCHRC@clasbc.net https://bchrc.net/	Provides free legal advice from human rights lawyers or legal advocates regarding the BC Human Rights Tribunal. May also provide legal representation for accepted BCHRT complaints.
BC Human Rights Tribunal 604-775-2000/1-888-440-8844 Email: BCHumanRightsTribunal@gov.bc.ca http://www.bchrt.bc.ca/	Administrative body that deals with human rights complaints in BC.
BC Transition Houses 1-800-563-0808 (VictimLink) Text: 604.863.6381 TTY: 604.875.0885 https://bcsth.ca	Transition Houses and Transition House support workers

Canadian Human Rights Commission 1-888-214-1090 Email: Info.com@chrc-ccdp.gc.ca https://www.chrc-ccdp.gc.ca/en	Investigates and tries to settle human rights complaints that arise under the Canadian Human Rights Act (federally regulated organizations). Will refer cases to the Canadian Human Rights Tribunal.
Canadian Human Rights Tribunal https://www.chrt-tcdp.gc.ca/index-en.html	The administrative body that decides whether a person/organization has engaged in discriminatory practice under the Canadian Human Rights Act. Only reviews cases referred to it by the CHRC.
Clicklaw https://www.clicklaw.bc.ca/	Website with self-help resources for a wide range of legal issues, including family, immigration, employment, human rights, welfare, and pension.
Crisis Lines in BC https://crisiscentre.bc.ca/get-help/ Anywhere in BC 1-800-SUICIDE/1-800-784-2433 Mental Health Support: 310-6789 KUU-US Aboriginal Crisis Line: 800-588-8717 Vancouver Coastal Region: 604-872-3311 Sunshine Coast/Sea to Sky: 1-866-661-3311 Seniors Distress Line: 604-872-1234	Crisis lines for anyone in BC who is in distress. The main crisis line is open 24 hours a day, 7 days a week. Both 310-6789 and 1-800-SUICIDE are available in over 140 languages.
Dial-A-Law https://dialalaw.peopleslawschool.ca/	Website with self-help resources for a wide range of legal issues, including family, immigration, crime, employment, human rights, wills, welfare, and pension.
Employment Insurance Benefits and Leave https://www.canada.ca/en/services/benefits/ei.html	Website for applying for Employment Insurance. Includes links to regular benefits, sickness benefits, and access to finding a job.
Employment Standards BC 1-800-663-3316 https://www2.gov.bc.ca/gov/content/employment-business/employment-standards-advice/employment-standards	Administers the Employment Standards Act and Regulation which sets minimum standards for wages and working conditions. Investigates complaints about employment standards in BC.

Federal Labour Program https://www.canada.ca/en/services/jobs/workplace/federal-labour-standards/filing-complaint.html	The federal Labour Program accepts labour standards complaints on employment conditions for hours of work, payment of wages, leaves, vacation, holidays, and unjust dismissals. These standards apply to employees working in federally regulated industries and workplaces.
Hope for Wellness Helpline 24/7 helpline 1-855-242-3310 https://www.hopeforwellness.ca/ Include online chat counselling	Service across Canada offering immediate mental health counselling and crisis intervention to all Indigenous peoples across Canada. The counsellors can also work with client to find other wellness supports available near the client.
Law Student Legal Clinics LSLAP University of BC 604-822-5791 https://www.lslap.bc.ca/ The Law Centre - University of Victoria 250-385-1221 https://www.uvic.ca/law/about/centre/index.php The Thompson Rivers University Community Legal Clinic 778-471-8490 https://www.tru.ca/law/students/outreach/Legal_Clinic.html	Student law clinics provide free legal services and representation to low-income clients. Each clinic provides services in various areas. See clinic websites for details.
Legal Services Society Publications 604-408-2172 Toll Free: 1-866-577-2525 https://lss.bc.ca/publications/available	Free legal education booklets in different legal topics. Booklets are available in different languages.
Native Courtworker and Counselling Association of BC 604-985-5355, Toll Free: 1-877-811-1190 https://nccabc.ca/	If you're Aboriginal, this association may be able to help you get legal information.
People's Law School https://www.peopleslawschool.ca/	A non-profit society in BC making the law accessible to everyone. They provide free education and information to help people effectively deal with the legal problems

PovNet https://www.povnet.org/	Website helps find advocates for anti-poverty issues in BC. Includes housing, employment benefits, and family.
SHARP Workplaces https://sharpworkplaces.org/	Online hub for resources relating to sexual harassment in the workplace. This includes training and information for employers and workers.
Tenant Resources and Advisory Centre (TRAC) 604-255-0546/ 1-800-665-1185 https://tenants.bc.ca/	Promotes the legal protection of residential tenants across BC by providing information, education, support, and advocacy on residential tenancy matters.
Trans Care BC 604-675-3647/1-888-999-1514 transcareteam@phsa.ca http://www.phsa.ca/transcarebc/	Supports the delivery of equitable and accessible care, surgical planning, resources, and peer/community support for trans people across BC.
Trans Lifeline 1-877-330-6366 https://translifeline.org/hotline/	Is a peer support phone service run by trans people for trans and questioning peers. The client does not need to be in crisis to call the number
WorkBC https://www.workbc.ca/	Provide information regarding employment service, job posting, and training/education. There are also resources for specific demographics of potential workers. WorkBC Centres available throughout the province.
Workers' Advisers Office 604-335-5931 / 1-800-663-4261 https://www2.gov.bc.ca/gov/content/employment-business/employment-standards-advice/personal-injury-and-workplace-safety	Provides free advice and assistance to workers and dependents on disagreements they have with WorkSafeBC decisions.
WorkSafe BC 1-888-967-5377 for Claims https://www.worksafebc.com/en	Statutory agency working as BC's workers' compensation insurer. Administers claims relating to injuries or diseases sustained at work. Works to promote good employment practices in BC and can advise on general health & safety concerns.

<p>WorkSafeBC Prevention Line</p> <p>604-276-3100 in the Lower Mainland, or 1-888-621-7233 toll-free from elsewhere in BC.</p> <p>https://www.worksafebc.com/en</p>	<p>WorkSafe provides information and guidance on occupational health and safety regulations. Workers can also call in to report or discuss workplace-related health and safety concerns.</p>
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The number of resources available may vary based on the issue and geographic location. Lawyers may contact SHARP Workplaces (SHARPWorkplaces@clasbc.net) for additional, specific referrals for clients.